

“Individually, we are one drop.
Together, we are an ocean.” - Ryunosuke Satoro



Group Safety

How Does United Planet Ensure Safety of Groups Overseas?

- Locations, accommodations, and projects are vetted for safety.
- In-country coordinators on-site are either natives to the country or have been living in the country for many years.
- The in-country coordinators go through extensive training in both risk management and safety.
- The in-country coordinators have an emergency number at which they can be reached by anyone, 24 hours a day, 7 days a week.
- The group will have an orientation with the coordinator upon arrival in country. This training covers regarding culture, health, safety, logistics, etc.
- Included in the program fee is comprehensive travel insurance for each group member.
- A session will be held via phone/web conference for all group members before departure. The session covers logistics, cross-cultural adjustment, health and safety, and travel advice.
- Pre-departure documents provided for the group include a country profile, health and safety guide, packing list, and important contact information.
- The Boston Office staff monitors world news and events through updates from their travel insurance company as well as the Department of State.
- United Planet is a registered organization with the Department of State's STEP (Smart Traveler Enrollment Program) and we register all volunteers who are American citizens with STEP. This allows the Dept of State to contact those living overseas in case of an emergency.